



## DOVER VINYL PRODUCTS SWIMMING POOL LINERS TWENTY YEAR LIMITED WARRANTY (PRORATED) (2 years full)

Dover Vinyl Products warrants to the original consumer purchaser that the swimming pool liner is manufactured with high quality materials and workmanship. Dover Vinyl Products warrants that the swimming pool liner will not leak due to seam separation under ordinary wear, exposure and usage for a period of twenty years. If during the twenty-year period of time, the liner fails due to a manufacturing defect (seam separation) a written claim must be submitted to Dover Vinyl Products. Please include warranty number, date of purchase, shape of pool and exact problem. Photos of defect will help expedite your claim.

When all warranty information is obtained by Dover Vinyl Products, we will evaluate your claim and either advise you to return the liner to our factory in a dry reasonably clean condition for inspection or Dover Vinyl Products will make arrangements to have the liner repaired. If the liner is not repairable the terms of the warranty will apply as follows. Please note the determination to repair or replace is solely at the discretion of Dover Vinyl Products. The decision is based on Dover Vinyl Products evaluation of claim. If our evaluation confirms that alleged defect, Dover Vinyl Products will warrant the liner as per the following schedule:

### Warranty Schedule

- 1) If the liner fails due to seam separation within the first two years of the warranty, the liner will be repaired or replaced. The decision to repair or replace is solely the discretion of Dover Vinyl Products.
- 2) After the second year of usage, the original purchaser, consumer, will be obligated to pay a percentage of the retail cost of a new liner as follows:

Year	Percentage
3-4	30%
5-6	55%
7-8	60%
9-10	70%
11-20	90%

Dover Vinyl Products disclaims any liability for costs of removal or installation of the liner, water and chemicals and any consequential damages resulting from or out of the use of our liner.

### Exclusions:

We have no control over the liner after it leaves our factory, therefore we must exclude liner damage that results from certain causes from coverage by the warranty as described below:

- Tears or punctures
- Excessive strain or improper maintenance
- Draining of pool below winterizing levels
- Improper installation, such as installing liner when pool walls or bottom are not smooth
- Installing liner in a pool with dimensions other than those to which the liner was constructed.
- Acts of God such as ice damage or failures caused by extreme temperatures.
- Natural wearing and fading of trim or printing.
- Improper use of chemicals resulting in material discoloration, fading and staining.

We are not responsible for labor, materials, freight, consequential damage or any other expenses beyond the liner itself.

As materials used in our pool liners are not produced by Dover Vinyl Products, Inc., any failures due to material defects are to be referred to the manufacturer of such material. This information can be obtained from the factory by providing the serial number and identifying the liner.

### Safety Sign Package:

Dover Vinyl Products supplies a Safety Sign Package with every liner. Please contact your installer if you did not receive one. If they are unable to supply you with one Dover Vinyl Products will make arrangements to send you one. Please abide by all conditions inside this package.

### 20 YEAR LIMITED WARRANTY-20 MIL Registration Card



I have read and fully understand the conditions of this liner warranty extended by the manufacturer. I have received the safety package enclosed with the liner.

Our liner installer  did  did not  post all the signs.

Date \_\_\_\_\_ Signature \_\_\_\_\_

Mail this card within 10 days of installation to validate attached warranty.

Installed.....Size.....

Customer's Name.....

Address.....

City.....

State.....Zip.....

• • • •

Dealer's Name.....

Address.....

City.....

State.....Zip.....

• • • •

Installer (if different than dealer)

Name.....

Address.....

City.....

State.....Zip.....

Register your Warranty on-line at [www.dovervinyl.com](http://www.dovervinyl.com)



Dover Vinyl Products vinyl liners are produced from premium grades of virgin vinyl using advanced manufacturing methods. Like any other products which are subject to the rigors of various climates and a host of other elements, regular maintenance is required to provide the longest possible service.

Our warranty requires that the liner be installed in a suitable shell – This is the responsibility of the installer. It also requires that the pool be properly maintained – This is your responsibility.

If NOT properly installed and maintained your liner will fail prematurely for non-warranty reasons.

**Premature aging of vinyl is most often caused by:**

1. Over Stressing -- an installation problem.
2. Pollutants which wash up on the liner at and above the water level, which in conjunction with the sun will dry the liner out in a few years if not cleaned regularly. Sun tan lotions, cosmetics, body oils, acid rain and other wind and rain borne compounds which are allowed to accumulate all serve to reduce the life of your vinyl liner.
3. Improper PH will either form scale on the liner (High PH), or extra plasticizers from the liner (Low PH), causing surface build up or drying out and wrinkling of the liner.

**DON'T**

1. Lower the water below 2' in the shallow end without the advice of your dealer.
2. Use any chemical products other than those specifically made for pool use. Always follow the manufacturer's directions.
3. Neglect maintenance (including cleaning and chemicalization)
4. Allow dirt to accumulate (regular brushing of the walls should be part of your maintenance program).
5. Allow glass or sharp objects near your liner.

**DO:**

1. Learn maintenance and chemical procedure.
2. Maintain proper chlorine and PH levels.
3. Clean the liner, especially the dirt ring above the water line (Use Swimming Pool Vinyl Cleaner).
4. Make repairs immediately.
5. Properly winterize and cover in the off season.

With proper maintenance your vinyl liner will give many years of service. It is up to you!

**DOVER VINYL PRODUCTS**

1746 Lakewood Rd.  
Toms River, NJ 08755  
(732) 244-1444

**Register your Warranty on-line at [www.dovervinyl.com](http://www.dovervinyl.com)**

Please Retain This Portion For Your Records

PLACE  
STAMP  
HERE

**DOVER VINYL PRODUCTS**

**1746 LAKEWOOD ROAD**

**TOMS RIVER, NEW JERSEY 08755**